

PRICE LIST OF SERVICES - VALID FROM OCTOBER 1st, 2024

I. Software

	SERVICE	UNIT ¹		PRICE IN EUR	
01	COUNSELING DAY - CONSULTANT	1 DAY ²	0,5 DAY ³	700	350
02	SOFTWARE SUPPORT AND REMOTE ASSISTANCE (connection via TeamViewer and telephone assistance)	1 HOUR		90	
03	CONSULTANT (Settings of the software package, creation of printouts and reports, and user training)	1 HOUR		98	
04	SENIOR CONSULTANT (Analysis of business processes, planning of solutions, database administration)	1 HOUR		114	
05	SPECIALIST CONSULTANT (Management and coordination of projects, consulting in the definition and solution of business processes)	1 HOUR		120	
06	DATALAB PANTHEON PROGRAMMING	1 HOUR		98	

Our contracted customers are offered a 30% discount on the listed prices. In principle, hourly field services are not offered to customers without a maintenance contract.

I. Travel expenses

	SERVICE	DISTANCE ⁴	PRICE IN EUR
08	Transportation costs + travel time	Up to 50 km	32
09	Transportation costs + travel time	Up to 100 km	64
10	Transportation costs + travel time	Up to 200 km	85
11	Transportation costs + travel time	Up to 300 km	117
12	Transportation costs + travel time	Up to 400 km	148

¹ The minimum interval is 15 minutes. The minimum amount charged is 1 hour.

² A full consulting day includes 4 to 8 hours of work. Hours that exceed 8 hours of work are charged additionally at the hourly rate.

³ Half of the consulting day includes up to 4 hours of work.

⁴ Distance from the headquarters of Softeh d.o.o. to the agreed location is considered for the calculation of transport costs.

SOFTEH, informacijski inženiring, svetovanje in izobraževanje, d.o.o.

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Banka: Delavska hranilnica d.d.
BIC: HDELSI22

II. Other costs

	SERVICE	UNIT	PRICE IN EUR
13	The cost of paper invoice processing	1 piece	1,5

The work performed, the time of work and the status of the customer are also considered when calculating the cost:

Order submission and execution time Contractor's response time	During the CONTRACTOR'S regular working hours from 8:00 a.m. to 4:00 p.m.	Outside the CONTRACTOR'S working hours from 4:00 p.m. to 8:00 a.m., and during weekends and holidays
Within maximum response times	The work is billed according to the regular hourly rate - the hours of the performed service are counted as 1 (one) billed hour.	The work is billed according to the regular hourly rate - the hours of the performed service are counted as 1 (one) billed hour.
Maximum of 1 hour for non-critical errors	The work is billed at a higher hourly rate - the hours of service performed are counted as 1.35 billed hours and 1.5 billed hours for customers without a contract.	The work is billed at a higher hourly rate - the hours of service performed are counted as 1.5 billed hours and 1.6 billed hours for customers without a contract.
Instant response time for critical errors	The work is billed at a higher hourly rate - the hours of service performed are counted as 1.5 billed hours and 1.6 billed hours for customers without a contract.	The work is billed at a higher hourly rate - the hours of service performed are counted as 1.5 billed hours and 1.6 billed hours for customers without a contract.

The listed price amounts are in net value, value added tax is charged additionally. We reserve the right to change prices at any time and without prior notice.

Slovenska Bistrica, December 29th, 2022

Softeh d.o.o.

Gregor Varl, CEO

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